

From: [Adam Hale](#)
To: [Investissement Telecom Investment:
IC;](#)
CC:
Subject: Telecom Investment
Date: Friday, June 11, 2010 6:48:40 PM
Attachments:

Your website asked for the views of Canadians on the subject, so here are mine.

We have been at the mercy of the big 3 (Rogers, Bell, Telus) for far too long. On a recent trip to Europe, I was shocked to see the sort of value they receive for their money over there. It makes Canada feel like we are stuck in a sort of "digital dark age", as we are made to pay more than double what my friends in the UK, Spain, The Netherlands, and the United States are paying for the same, if not superior service (and that is accounting for exchange rates against the respective currencies in question). Now I realize that things tend to be a bit more expensive here due to our relatively modest population not allowing for the sort of volume that larger economies can achieve, but this is ridiculous. Due to these reasons, I personally strongly support whatever action is necessary to improve competition and break the iron grip of the big 3. I would love to see foreign players such as T-Mobile or Vodafone granted full access to the Canadian market, as I feel that would be the best way to guarantee the sort of intense competition that is required to provide Canadians with a level of service-per-dollar that is in line with the average set by the rest of the developed world. If the big 3 are unwilling or unable to keep up, well quite frankly that's their problem. The sort of highway robbery that they have been perpetrating against their customers has gone on long enough. We have some of the brightest, most competent people in the world in this country, and it is a disgrace and embarrassment that we are so far behind the rest of the world when it comes to cellular service costs. So please, take the necessary steps to allow for the sort of competition that will provide the Canadian people with a decent value for each dollar spent on these services. Thank you for the opportunity to voice my thoughts on this subject, as it has been a sore point for me for a very long time.

-Adam Hale (Student, Toronto)