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From:

Sent: September-08-14 4:36 PM

To: Telecom Submissions

Subject: Canada Gazette, Part I, Saturday, August 9, 2014, Vol. 148, No. 32, Notice No. DGTP-001-2014 — Petition to the Governor in Council concerning Telecom Decision CRTC 2014-101

Submitted Via Email

Date: August 08, 2014

From: Ms. Celia Sankar

To:

Mr. Wayne G. Wouters,
Clerk of the Privy Council and Secretary to the Cabinet Langevin Block
80 Wellington Street,
Ottawa, Ontario K1A 0A3

Dear Mr. Wouters:

Re: Canada Gazette, Part I, Saturday, August 9, 2014, Vol. 148, No. 32, Notice No. DGTP-001-2014 — Petition to the Governor in Council concerning Telecom Decision CRTC 2014-101

I am the lead plaintiff in a class action lawsuit before the Ontario Superior Court, which alleges that Bell Mobility's practice of placing expiry dates on prepaid wireless account balances is illegal under the Ontario Consumer Protection Act (COURT FILE NO.: CV-12-452867-CP).

I would like to state, however, that I am making this submission concerning this Petition before the Governor in Council in my capacity as an individual consumer, and nothing in this submission is intended to represent the position of the Class or to bind members of the Class in any way.

The purpose of this submission is to place on the public record a sample of comments made by the general public in response to news about the class action lawsuit and other issues concerning the practice whereby wireless service providers seize the balance in the accounts of prepaid wireless customers and claim that the funds "expired".

As can be seen from the attached print-outs from various websites, the majority of Canadians who have taken the time to comment on the issue are strongly against this practice. Furthermore, many of the comments demonstrate that Canadians are looking to the Government of Canada to step in and protect consumers by halting this practice.

While the Petition focuses on the legality of the practice, I trust this insight into public sentiment will be of value as the Governor in Council considers the Petition.

Respectfully,

Celia Sankar

<http://www.cbc.ca/news/business/bell-s-pre-paid-phone-plan-expiry-dates-to-be-challenged-in-court-1.1912745>

<http://www.cbc.ca/news/business/lawsuit-against-bell-over-expiry-of-prepaid-plans-gets-green-light-1.2739544>

<https://openmedia.ca/blog/fight-telus-prepaid-wireless-policy>